



## Location

For the locations of our upcoming courses, please contact our office on 9407 7299.



### Mode

Mix of Classroom learning and practical on the job work experience.



# Length

This course will run over 20 weeks, 2 days a week face to face consecutive, followed by 2 weeks 5 days a week or 75 hours work experience. Full duration 22 weeks.



## When

This course has classes starting each month. For a specific start date please contact one of our team members.

## Is this course for me?

Community Services is a great industry to join if you have a passion for helping others. Personcentred support is needed to assist a range of people in day-to-day tasks. This certificate will teach you how to listen to and understand people's problems, background and circumstances, and to assist them with the areas they need help with. You will also learn to deal with and implement support systems and networks, and develop plans which will address your clients' immediate and long term needs. This course contains a work placement to give you real life

# Entry Requirements

There are no set pre-requisites for this qualification however; you must show:

- A satisfactory level of language and literacy skills, which will be established at the time of enrolment
- · A genuine desire to work in the Community Services industry
- WA students over 18 may be required to provide a current Police Clearance Check to practical placement host.

# Career Opportunities

Careers that can come from a Greenhouse Education qualification in Community Services include:

- Residential Support Worker
- Community Caro Worker
- Community Development Worker
- Welfare Support Worker
- Youth Support Worker
- Juvenile Justice Officer

# Core Competencies

There are 12 units required to be completed in this qualification; 5 core units and 7 elective units. The course structure is made up of the following:

### Core Units

1. CHCCCS016 Respond to client needs

2. CHCCOM005 Communicate and work in health or community services

3. CHCDIV001 Work with diverse people

4. HLTWHS002 Follow safe work practices for direct client care
 5. HLTWHS006 Manage personal stressors in the work environment

**Elective Units** 

6. CHCMHS001 Work with people with mental health issues

7. CHCLEG001 Work legally and ethically

8. CHCMHS007 Work effectively in trauma informed care

9. CHCCOM001 Provide first point of contact

10. CHCYTH001 Engage respectfully with young people

11. CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety

12. HLTAID003 Provide First Aid





## **Tuition Fees**

The current fees for this course are based on the West
Australian Department of Training and Workforce
Development's current VET Fees and Charges Policy. To
view the VET Fees and Charges policy, visit the Department
of Training and Workforce Development website at www.
dtwd.wa.gov.au

Course/Tuition Fee \$753.30 Concession Rate Course/Tuition Fee\* \$223.20 Course Tuition Fee for all students aged 15 – 24 year \$400.00

\*Concession Rate: applies where proof of eligibility is provided on application.

Payment plan options are available for students, for more information regarding your options please contact one of our Staf Members

#### Fee Waivers

For students experiencing severe financial hardship, fee waivers are available and will be assessed on an individual basis. Supporting documentary evidence will need to be provided to support the applicants financial circumstances.

Please note: The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as Student service and resource fees



Apply Now.

If you are ready to enrol, please contact our Training Centre or visit our website to get started.

Phone: 9407 7299

Email: enquiries@greenhouseeducation.com.au

Website: greenhouseeducation.com.au